

CHURCH MEMBER SURVEY

Return completed form to the office or mailbox. Any questions? - Call the church office.

The Church leadership cares about every person who connects with us. As we move forward it is important to take a look at how we are doing as a church and where we need to make adjustments so that everyone is served well. This survey is a tool that can help us see areas that benefit the family as well as areas that need improvement to better support our spiritual and relational health.

This survey is anonymous. Skip any question that does not apply to you or you do not know how to answer.

You should answer just for yourself. If you have a spouse, or children who are 17 or older, please encourage them to complete their own survey.

01. Demographics

A-01. Do you serve as a ministry leader at CHURCH, or on a Board, or on the church staff?

▶ ☐ Yes; ☐ No

A-02. How long have you been coming to our church?

▶ ☐ < 1 year; ☐ 1-5 years; ☐ 6-10 years; ☐ 11-20 years; ☐ 21-30 years; ☐ > 30 years;
☐ Other/Prefer not to answer

▶ If you have been coming more than a year, skip to Question A-03.

A-02.01 What were some of your first impressions about CHURCH?

▶ _____

A-02.02 How might we be more welcoming to newcomers?

▶ _____

A-02.03 How did you first hear about us?

▶ _____

A-03. How often do you attend worship services and/or watch CHURCH livestreamed services?

- ▶ ☐ 1-2 Weeks/month; ☐ 3 Weeks/month; ☐ Usually each week;
☐ I rarely or never attend services or watch the Livestream; ☐ Other/Prefer not to answer

▶ If you neither attend nor watch our services, and you do not attend any Growth Groups, you do not need to complete this survey. But thanks for checking it out!

A-03.01 If you don't attend more frequently, what keeps you from doing so?

▶ _____

A-04. Do you consider our church your home church?

- ▶ ☐ Yes; ☐ No

A-04.01 If not, what keeps you from making this your home church?

▶ _____

A-05. What age bracket are you in?

- ▶ ☐ 17-22; ☐ 23-35; ☐ 36-49; ☐ 50-65; ☐ 66-80; ☐ Over 80

A-06. What is your gender?

- ▶ ☐ Male; ☐ Female; ☐ Prefer not to answer

A-07. In what town do you currently live?

- ▶ ☐ Elmhurst; ☐ Villa Park; ☐ Lombard; ☐ Berkeley; ☐ Oak Brook; ☐ Northlake;
☐ Chicago; ☐ Other/Prefer not to answer

**Answer the following questions thinking about just the past year.
For the 1-10 scale questions, consider 1 to mean 'low' or 'never', and
10 to mean 'high' or 'always.'**



Remember to skip any questions that do you do not know how to answer.

02. Worship

B-01. Do you usually attend services in person, or via livestream, or both?

► ___ In Person; ___ Livestream; ___ Both; ___ Other/Prefer Not to Answer

B-02. In our worship services, I regularly encounter God.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

B-03. The worship music helps me exalt God.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

B-04. The sermons are relevant, practical, and engaging.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

B-05. The sermons are clear, concise, and biblical.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

B-06. The worship services help me to grow spiritually.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

B-07. Worship service prayers are appropriate.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

B-08. The worship service audiovisual aspects are well done.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

B-09. Worship services are generally distraction-free.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

B-09.01 If you rated the previous question low, what kinds of distractions do you experience?

▶

B-10. On Sunday mornings I feel like I am a part of the CHURCH family.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

B-11. I know how to express concerns about worship if I have them.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

B-12. The worship service includes a good balance between contemporary and traditional elements.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

B-13. (Skip this question if you do not attend in person) Seating in the sanctuary is good for me.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

B-14. (Skip this question if you do not attend in person) Lighting in the sanctuary is good for me.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

B-15. (Skip this question if you do not attend in person) The temperature in the sanctuary is good for me.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

03. Devotions

C-01. In 2020 (ignoring Covid restrictions), how often did you generally attend CHURCH-sponsored Growth Groups in person or by Zoom?

▶ __1-2 Times/month; __3 Times/month; __Usually each week;
__I rarely or didn't attend any Growth Groups; __Other/Prefer Not to Answer

C-01.13 Do you attend another CHURCH-sponsored group?

▶ __Yes; __No

C-01.13a If so, would you care to identify the small group(s)?

▶

C-02. Do you participate in other small groups that are unassociated with CHURCH?

▶ __Yes; __No

C-02.01 If so, would you care to identify the small group(s)?



C-03. My participation in Growth Groups meets my needs.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

C-04. I am growing in my prayer life.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

C-05. I am growing in my personal Bible reading/study.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

C-06. I am growing in the amount of time I spend reading/watching/listening to Christian materials.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

C-07. I have other Christians regularly praying for me.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

C-08. I believe I have experienced spiritual growth over the last year.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

C-09. Because of my involvement at CHURCH I believe I am displaying more humility, wisdom, and maturity.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

04. Mentoring

D-01. I have friends at CHURCH who I interact with outside of church functions.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

D-02. I regularly and intentionally meet/connect/Zoom with others to IMPART encouragement, godly wisdom, and counsel.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

D-03. I observe positive change in the thoughts, emotions, attitudes, and perspective on life of those I am mentoring/discipling.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

D-03.01 If so, in what ways do you observe positive change?



D-04. When I mentor/disciple others I typically meet/connect/Zoom with them:

► ___Daily; ___Weekly; ___Monthly; ___Quarterly; ___Semi-annually; ___Annually; ___Other

D-05. I regularly and intentionally meet/Zoom with a mentor/discipler to RECEIVE encouragement, godly wisdom, and counsel.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

D-06. I am experiencing positive change in my thoughts, emotions, attitudes, and perspective on life as I meet with my mentor/discipler.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

D-06.01 If you rated the previous question fairly high, in what ways do you experience positive change?

► _____

05. Gifts

E-01. I know what my spiritual gifts are.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

E-02. I am developing my spiritual gifts through study, practicing them, and being mentored on them.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

E-03. I feel I am using my gifts and talents appropriately at CHURCH.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

E-04. In the last year, I have been satisfied with the amount of time I have served at CHURCH.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

E-04.01 If you rated the previous question low, why do you feel that way?

► _____

E-05. I feel like I make a difference at CHURCH as I use my spiritual gifts.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

06. On Mission

F-01. I feel fairly comfortable sharing my testimony with others.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-02. I actively engage in sharing my faith.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-03. In the past year I have invited people to worship at CHURCH or to view CHURCH livestream services.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-03.01 Since you rated the previous question low, what is hindering you?

▶ _____

F-04. I support and encourage others in practical ways in their ministry/mission efforts.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-05. I frequently pray for lost people.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-06. I have meaningful (life-related, God-related, transparent) conversations with non-Christians regularly.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-07. I intentionally seek out ways to live out a genuine love & concern for others.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-08 ▶ I am actively engaged in CHURCH's mission by proclaiming forgiveness, healing, and hope to others.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-09. Do you volunteer in the community?

▶ __Yes; __No

F-09.01 If so, how many hours per month do you volunteer, on average throughout the year?

▶ (Enter number) ____

F-10. I feel that my engagement with people I come in contact with is having an impact for the kingdom of God.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-11. I have a fair knowledge of CHURCH-supported missionaries, where they serve, and what they do.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-12. I pray regularly for one or more of our missionaries.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-13. I communicate periodically with one or more of our missionaries.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

F-14. I have developed a personal relationship with one or more of our missionaries.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

07a. Families

G-01. What is your marital status?

► __Single; __Married; __Divorced / Separated; __Widowed;
__Other/Prefer Not to Answer

G-02a. How many children do you have from age 0 to Pre-K?

► (Enter number) __

G-02b. How many children do you have in Kindergarten through 5th grade?

► (Enter number) __

G-02c. How many children do you have from 6th through 12th grade?

► (Enter number) __

G-02d. How many children do you have aged 19-29?

► (Enter number) __

► If you have no family at home, skip to Question G-04.

G-03.01. CHURCH helps my family grow spiritually.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-03.02. My family spends quality time together.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-03.03. My family typically eats dinner together.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-03.04. My family communicates with honesty and vulnerability.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-03.05. My family is praying with and for other families.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-03.06. My spouse and I are mutually submitting to each other out of reverence to Christ.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-03.07. The husband/father in our family assumes the role of spiritual leader.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

07b. Parenting

▶ If you have no children at home, skip to Question G-05.

G-04.01. As a parent, CHURCH helps me to understand and engage the culture better.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-04.02. As a parent, I am proactive in addressing cultural issues in the home.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-04.03. As a parent, I am able to articulate a biblical worldview on a range of culturally relevant topics.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

07c. Preschool

▶ If you have no kids from age 0 to Pre-K at home, skip to Question G-06.

G-05.01. How often my 0 to pre-K children attend CHURCH's nurseries and preschool programs (prior to the Covid restrictions):

▶ __Never, or Rarely; __About Half of the Time; __Most of the Time, or Always

G-05.02. I feel comfortable leaving my 0 to Pre-K children in the nurseries.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-05.02a If you rated the previous question low, what would make you feel more comfortable?

▶ _____

G-05.03. The nursery facilities are safe, clean, and attractive.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-05.03a If you rated the previous question low, what issues or concerns do you have?

▶ _____

G-05.04. My 0 to Pre-K children enjoy their times in the nurseries.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-05.04a If you rated the previous question low, what would make your children's time go better?



07d. Children

► If you have no kids from grade K to 5th at home, skip to Question G-07.

G-06.01. How often my K-5th grade children attend CHURCH's children's ministry:

► ___Never, or Rarely; ___About Half of the Time; ___Most of the Time, or Always

G-06.02. My K-5th grade children enjoy the CHURCH's children's ministry.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-06.03. My K-5th grade children have their closest friends in the CHURCH children's ministry.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-06.04. Because of my K-5th grade children's involvement in CHURCH's children's ministry I believe that they display more humility, wisdom, and maturity.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-06.05. I read with or have my K-5th grade children regularly read or listen to the Bible.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-06.06. I pray with or have my K-5th grade children pray regularly.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-06.07. I have my K-5th grade children listen to Christian music/media.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-06.08. We, along with our K-5th grade children, are intentionally trying to demonstrate the love of God to others.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

07e. Youth

► If you have no kids from grade 6th to 12th at home, skip to Question G-08.

G-07.01. How often my 6th-12th grade children attend CHURCH's youth ministry:

► ___Never, or Rarely; ___About Half of the Time; ___Most of the Time, or Always

G-07.02. My 6th-12th grade children enjoy the CHURCH's youth ministry.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.02a If you rated the previous question low, why do you feel that way?

► _____

G-07.03. My 6th-12th grade children have their closest friends in the CHURCH youth group.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.04. Because of my 6th-12th grade children's involvement in CHURCH's youth group I believe that they display more humility, wisdom, and maturity.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.05. CHURCH's teachers and/or youth group leaders are able to articulate a biblical worldview on a range of culturally relevant topics.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.06. My 6th-12th grade children themselves are learning to articulate a biblical worldview on a range of culturally relevant topics.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.07. CHURCH helps my 6th-12th grade children grow in godly character.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.08. My 6th-12th grade children regularly read or listen to the Bible.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.09. My 6th-12th grade children pray regularly.

► ___0; ___1; ___2; ___3; ___4; ___5; ___6; ___7; ___8; ___9; ___10

G-07.10. My 6th-12th grade children listen to Christian music/media.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-07.11. My 6th-12th grade children are intentionally trying to demonstrate the love of God to others.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

07f. Young Adult Children

► If you have no children in the 19-29-year-old age bracket, skip to Question H-01.

G-08.01. In the 4 years after high school, my youngest child in the 19-29 age bracket, is regularly engaged with the Christian community.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

G-08.02. Today my youngest child in the 19-29 age bracket is a committed Christian living his/her faith out on a daily basis.

► __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

08. Technology

H-01. The CHURCH social media sites that I occasionally browse include:

► __Website; __Facebook Page; __Twitter; __Instagram; __Sermon Audio

► If you have rarely use any of these social media sites, skip to Question K-01.

H-01.01a How often in the past year have you used the CHURCH Website?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.01b How often in the past year have you directed others to the CHURCH Website?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.01c How effective is CHURCH's Website? What ideas would you suggest for improving it?

► _____

H-01.02a How often in the past year have you used CHURCH's Facebook page?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.02b How often in the past year have you Liked or Shared the Facebook page?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.02c How effective is CHURCH's Facebook page? What ideas would you suggest for improving it?

► _____

H-01.03a Do you follow CHURCH on Twitter?

► __Yes; __No

H-01.03b How often in the past year have you liked or retweeted CHURCH's tweets?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.03c How effective is CHURCH's Twitter? What ideas would you suggest for improving it?

► _____

H-01.04a Do you follow CHURCH on Instagram?

► __Yes; __No

H-01.04b How often in the past year have you shared or liked a post from CHURCH's Instagram?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.04c How effective is CHURCH's Instagram? What ideas would you suggest for improving it?

► _____

H-01.05a How often do you visit CHURCH's site on Sermon Audio?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.05b How often in the past year have you directed others to CHURCH's Sermon Audio site?

► __Rarely; __5 - 10 times; __More than 10 times; __Weekly or more often

H-01.05c How effective is CHURCH's Sermon Audio site? What ideas would you suggest for improving it?

► _____

H-02. I think our church is effectively using social media.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

H-03. In what ways might we implement our Vision better through social media?

▶ _____

09. General

K-01. I understand the value and benefits of church membership.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

K-02. I know who to talk to about any concerns I may have about CHURCH.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

K-03. I am comfortable expressing any concerns I have about CHURCH to the elders or the staff.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

K-04. At CHURCH, I experience forgiveness, healing, and hope in Christ.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

K-05. I believe that CHURCH leaders communicate effectively with the congregation.

▶ __0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

K-06. The things I most appreciate about CHURCH are:

▶ _____

K-07. I have the following questions about CHURCH:

▶ _____

K-08. The things I would like to see improved at CHURCH are:



10. Vision

L-01. If you have any questions or things you do not understand about CHURCH's Vision, enter them below



11. Survey

M-01. I was able to complete this survey in a reasonable amount of time.



__0; __1; __2; __3; __4; __5; __6; __7; __8; __9; __10

M-02. Enter below any general comments you have about this survey:


